

The Lawns Limited

The Lawns

Inspection report

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19 January 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

The Lawns is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

The Lawns accommodates 30 people in one adapted house. There were 21 people accommodated when we visited.

We found the following examples of good practice.

Adjustments had been introduced to support visiting by people's nominated relatives (or others). All visits were on a pre-booked basis and followed a negative COVID 19 test result.

The provider had enough Personal Protective Equipment (PPE) which was easily accessible to the staff. Staff had been provided with training in how to use and dispose of this safely.

The provider organised COVID-19 testing to take place on people who used the service, staff and visitors.

Admissions were only accepted following a pre-arranged and negative COVID-19 test. New admissions were supported to self-isolate in a safe way following admission.

Cleaning arrangements had been adjusted to prevent the spread of COVID-19 infection in the care home.

The service had ensured people's health needs had continued to be assessed and met during the pandemic.

People who used the service and the staff had been supported to access vaccinations for COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 19 January 2022 and was announced. We gave the provider 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was preventing visitors from catching and spreading infections. Arrangements for checking the vaccination passports of healthcare professionals and contractors before they entered the care home required review and improvement. We signposted the provider to resources to help develop their approach.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were somewhat assured that the provider was accessing testing for people using the service and staff. The frequency of lateral flow testing for staff was not in line with government guidance. We signposted the provider to resources to help develop their approach.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was supporting people to remain in contact with their relatives and friends. Visiting took place predominantly in the care home's day centre building which was on the same site. This was open from Monday to Friday. Visiting inside the care home was on a risk assessed basis for people who were too poorly to receive their visitors in the day centre or who were nearing the end of their life or who required additional support to maintain their mental wellbeing. People were able to go out with a nominated visitor on a risk assessed basis. We signposted the provider to resources to help develop their approach on essential care givers.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes the service was meeting the current requirement to ensure non-exempt staff were vaccinated against COVID-19.